

Impact Report 2023

AMPLIFYING CHANGEMAKERS



មាតិកា Table of Contents

INTRODUCTION

Meet the Host	A
Impact Hub Phnom Penh	В
Focus Areas	С

NURTURING IMPACT MAKERS

Inspire	01
Connect	09
Enable	12

STRENGTHENING ECOSYSTEM

Highlights	21
------------	----

HUB ENTREPRENEUR CLUB	
HEC Community	27
ENTREPRENEURS OVERVIEW	
Entrepreneurs Supported	29
HIGHLIGHTED STORIES	
Cool Stuff Happened	31
OUR INCLUSION EFFORTS	
Diversity, Equity, & Inclusion	33

OUR SUSTAINABILITY EFFORTS

Towards Sustainability	35
------------------------	----

WHAT'S NEXT

Dear 2024,	37

PARTNERS

Leveraging Partnership	39
------------------------	----

OUR AMAZING TEAM

Hubber Makers

Meet the Host

This year, we have a special guest as our host for the Impact Report 2023. "Kon Chet" is the embodiment of openness. Opening your heart to be curious and accepting the diversities for a more inclusive world.

Kon Chet also appears as an Easter egg throughout the report. **Let's see how many you can find...**



Melanie Mossard, Chief Executive Officer at Impact Hub Phnom Penh

Hi, Kon Chet,

Thank you for hosting this year's Impact Report 2023. I have a few messages I want to share with our readers, aspiring or thriving changemakers. Can you help deliver them?

I wanted to... "have a positive impact in my community," "find meaning," "be passionate about what I do on a daily basis," "work with people who have the same values as me," "be really useful in my work," "support Cambodia to be a great country in which I am proud," "spotlight stories worth sharing." These are the aspirations shared by more and more people in Cambodia – young and older – from the provinces and the cities.

At Impact Hub Phnom Penh, we are meeting them every day — they are content creators, entrepreneurs, educators, youth, or local community leaders. We are proud to support, nurture, and amplify the voices of these pioneers working to make Cambodia a more sustainable and inclusive country.

The journey can be long and sometimes challenging. However, we want to create a community of like-minded individuals who will find the support (financial, emotional, and skills) that they need to pursue their goals and thrive!



ONLINE

Sure. What do you want to tell our readers?

Love this Melanie! I will surely let our readers know!



Impact Hub Phnom Penh

Impact Hub Phnom Penh is a <u>home</u> of impact entrepreneurs and a <u>learning hub</u> for changemakers across the country!

We are a part of a global network that spans across **66 countries** all over the world and in **111 locations/cities**.

VISION

A more <u>innovative</u>, <u>sustainable</u>, and <u>inclusive</u> Cambodia





Leverage insights and innovations to shift policies and the flow of resources for sustained social progress.

Nurturing Impact Makers

Inspire, connect, and enable a new generation of impact makers.



Strenthening Ecosystem

Our Focus Areas

Over the years, these thematics have emerged as priorities for us to build a more inclusive and sustainable Cambodia.

We are open to exploring partnerships on any of the listed focus areas. If your project or programs align with us, let's talk.

FOOD SYSTEMS & AGRICULTURE

MEDIA & COMMUNICATIONS

 \mathbb{R}

YOUTH

LEADERSHIP &

EDUCATION

Partner with us HERE

THRIVING COMMUNITIES

HEALTHCARE & WELL-BEING

DIVERSITY, EQUITY & INCLUSION

J V



បំប៉នអ្នកបង្កើតឥទ្ធិពលវិជ្ជមាន **Nurturing Impact Makers**

Inspire, connect, and enable

a new generation of impact makers













2023 Summary

As part of our mission to build an innovative and sustainable Cambodia, we sparked entrepreneurial mindsets in our program designs and events.

Programs

15 support programs 11 events

3 pieces of research

By Thematics Focus



Action &

Biodiversity

Health &

well-being

13%	٦
<i>37</i> 7.	J

Food systems

and

Agriculture





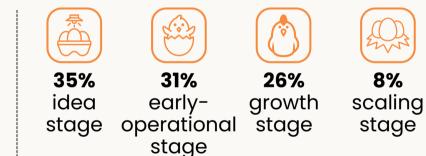
Diversity Equity, & Inclusion

Participants

- 1,939 participants joined our programs and events
- 57% female and non-binary
- 10 provinces reached

Startups/SMEs

68 startups/SMEs supported 340 mentoring hours



Funds Mobilized to Impact Makers

USD 323,375 was mobilized to startups, SMEs, and project holders. These funds were grant funds mobilized from partners directly to entrepreneurs.

This capital is meant to bridge the financial gap for entrepreneurs who need funding at the early stage of their operations, enabling them to start or strengthen their businesses.



បំផុសគំនិត Inspire

How did we inspire different audiences to pay attention to social or environmental issues affecting Cambodia and start taking action?

PARTNERS 💿 底 សហត្រិនខ្មែរ

NextGen Enterprise

Through a series of workshops conducted at five Cambodian universities, we inspired the younger generation to identify problems that could be turned into opportunities, helped them discover their true passion and potential, and provided them with a fundamental understanding of entrepreneurship.



Timeline: April - December 2023



ស៊ីហត្រិនជំនាន់ថ្មី

Participants: 937 total participants from 5 workshops.

Net Promoter Score: 75 NPS from all 5 workshops combined

WATCH

Cambodia Academy of Digital Technology

CADT

YOUTH EDUCATION

26 July 2023



SPEAKER



Rithy Lomorpich Founder & CEO of PlerngKob

Royal University of Agriculture



15 August 2023

191 Participants

SPEAKER



Soeng Sopha Chief Operating Officer at Fuchs Gruppe









Inspiring next-generation entrepreneurs, one university at a time.

The fastest way to empower a new generation of changemakers and innovators is through schools. Through workshops at five universities, we connected students with successful entrepreneurs who shared their entrepreneurial journeys, inspiring them to think boldly and creatively and pursue their own entrepreneurial dreams with confidence.

We intentionally showcased local role-model entrepreneurs, especially women entrepreneurs, to create the first spark of curiosity and demystify the entrepreneurship journey for young talents.

Institute of Technology Cambodia



15 November 2023









Prosob **Content Camp**

Prosob Content Camp was a 4-month experiential program and network that supported young, aspiring Cambodian content creators in producing thought-provoking content on social and civic engagement topics to spark public discussions and raise awareness among younger generations.



Timeline: August 2023 - August 2024



Participants: 17 total participants from 9 teams



Financial Support Provided

\$5,900 was distributed among the content creators to support the creation of their work



Enabling thought-provoking content at scale

YOUTH MEDIA CONTENT CREATOR

Social media is the main source of information for the majority of Cambodia's population. Community content creators have significant influence, yet the professional field is underdeveloped, particularly the upskilling of content creators with a public interest mission. The media4impact programs enhance the professional skills, operational sustainability, and creativity of early-stage content creators in Cambodia, focusing on mainstreaming social and environmental topics.





Youth for Gender Equality

Youth4GenderEquality was a two-month youth program to engage young changemakers in learnings and discussions about gender equality, ultimately building up their leadership and advocacy skills to catalyze changes.



Timeline: November - December 2023



Participants: total participants





Any transformative actions start with critical personal and collective reflections.

Throughout this program, youth delved into concepts and discussions about DEI and gender equality. Participants engaged in thought-provoking discussions and fun and meaningful activities that challenged them to think critically and creatively about how we could make a positive impact within the gender equality movement in our communities.



Four Masterclasses

C	
	¢\$



Introduction DEI and the gender equality movement

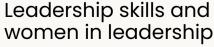


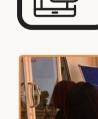
Gender equality issue in rural and urban Cambodia



Advocacy and raising awareness







We invited **Catherine Harry**, well known as **"A Dose of Cath**," a social media influencer, to share her experience about gender equality advocacy.









For graduating, participants worked on a **reflective paper** to articulate their insights, personal growth, and knowledge gained throughout the masterclass series.

PARTNERS empowering Astan Foundation Maybank Coundation

Project GreenJob

Project Green Jobs hosted young ASEAN leaders in Battambang province, Cambodia, for 11 days to explore careers in environmental sustainability. Through workshops, field visits, and hands-on experiences, participants engaged with local communities and changemakers.



Timeline: October- December 2023



Participants: 15 participants from the ASEAN

Net Promoter Score: 100 NPS



Empowering ASEAN youth to take part in green jobs for sustainability

YOUTH ENVIRONMENT EMPLOYMENT

We spend about 80,000 hours of our lives working. New jobs are emerging, and "old" jobs are transitioning into the green industry and services. They were not just employment opportunities, but they represented a <u>paradigm shift towards a</u> <u>more sustainable economy</u>. Project Green Jobs brought young leaders of ASEAN to Cambodia to explore careers that contribute to environmental sustainability. We inspired participants to continue leading change in their communities with critical thinking and global awareness. The program provided an enjoyable and memorable opportunity, creating lifelong friendships among these remarkable young leaders.

IMPACTS ON PARTICIPANTS



Youth Supported

Youths supported through the actions of the project holders

PROJECTS CREATED AFTER THE PROGRAM:

Green Transformer: Reducing plastic waste.



Greenovators: Green job creation.





professionals exposed to green jobs options

Green Jobs Exposure



Students were empowered through the project

Upcycle Fashion: Upcycling used clothes.



Waste 2 Paper: Recycling old papers.





Climate Action Week

Climate Action Week in Cambodia is an annual event dedicated to empowering Cambodian youth in climate action and sustainability. Having engaged hundreds of participants over the years, the initiative activates a vibrant and diverse network of young environmental advocates in Cambodia.







Equiping youth to engage with policymakers about climate change

YOUTH ENVIRONMENT DIALOGUE

In 2023, under the LCOY format, Climate Action Week equipped youth with knowledge and skills for innovative climate change initiatives and engagement with policymakers at both local and global levels. Emphasizing youth's voices in climate policies, LCOY2023 culminated in the development of the "Youth Statement on Green Cambodia We Want," which two Cambodian youth delegates presented at COP28 and COY18 in Dubai as part of the Global Youth Statement through Young and UNFCCC process.



Climate Action Week

Taking place annually since 2021, Climate Action Week is dedicated to empowering Cambodian youth with knowledge and tangible skills to become key players, not just spectators, in the fight against climate change.



Training sessions for 15 participants focusing on climate action education, clean energy transition, green job transition, sustainable lifestyle, waste management, climate policy, and regenerative agriculture.

4-days Training Sessions



Local Conference of Youth

Around 50 participants convened to discuss climate change solutions and present A manifesto called "Youth Statement on Green Cambodia We Want." that was presented to the Ministry of Environment ahead of the COP28.



ផ្សារភ្លាប់ទំនាក់ទំនង Connect

How did we foster meaningful connections for our impact makers?



BerkChet Festival

"បើកចិត្ត-Berk Chet" (meaning 'open heart') Festival in Phnom Penh & Battambang opened for all to celebrate and learn about diversity and inclusivity through the lens of five right-holders groups: people with disabilities, LGBTQ+ community, ethnic minorities, youth & elderly, and women experiencing domestic violence.



Timeline: 27 August & 3 September 2023



Participants: 545 attendees in total



WORKSHOP EXHIBITION

"Diversity is being invited to the party; inclusion is being asked to dance." - Vernā Myers.

Inspired by this spirit, we organized two creative festivals to spotlight the impactful works in the NOW-Us! mission through interactive workshops such as learning sign language, creating art related to mental health, booths, art displays featuring inspiring changemakers, and performances from inclusion and anti-discrimination advocates Kesorrr and Vis.





PHNOM PENH: We brought the workshops and interactive booths back to Phnom Penh, with more! The night ended with a big concert by Kesorrr, the artist behind the NOW-Us! flagship music video, "Me, You & Us," and a fashion show from recycled materials by our alumni, La Chhouk Recycled & Creative Fashion.







BATTAMBANG: We started the festival with workshops on expressing feelings through the arts and on Khmer sign language, followed by an informative session on SOGIE-SC by our alumni from the NOW-Us! program. Several booths showcased the work of different organizations in supporting and promoting inclusion and diversity. As the night fell, we enjoyed a concert with musical and dance performances, and we ALL danced!

> What made our festivals unique was the inclusion of sign language interpretation throughout the performances in both Battambang and Phnom Penh.

IMPLEMENTED UNDER

Springboard Amplifier

We partnered with Youth Co:Lab, to host the Springboard Amplifier Programme, a knowledge exchange program that aims at strengthening the capacity of other incubators across Asia-Pacific sharing best practices and approaches to delivering quality programs that support young social entrepreneurs.



Timeline: March - June 2023



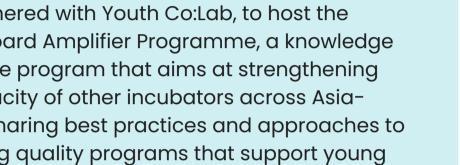
Participants:

Springboard

Amplifier

33 ESOs from 16 countries & territories from all across Asia-Pacific.

READ



Strengthening the capacity of ESOs across Asia-Pacific

Taking an 'Incubator-for-Incubators' approach, we convened 33 ESOs from across APAC to share best practices, lessons learned, frameworks, and templates they have gained with fellow incubators supporting local social entrepreneurs in their respective countries. This was an incredible opportunity for entrepreneur support organizations like us to foster the support ecosystem, scale our impact beyond the Cambodian border, and build connections with like-minded people.



FSO

Peer-to-Peer Sharing

Through a Peer-to-Peer Sharing approach, ESOs shared and learned from one another practices and tools for better support delivery.

COMMUNITY

INNOVATION



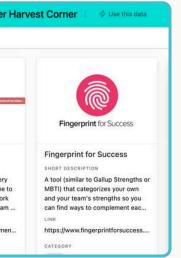
We Catalysed the learning journey and supported the codification of the learnings.



Harvest corner is the common platform for all the participants to collect, share, and use tools/resources shared during each session.

🖂 Sprin	gboard	Amplifie
⇒ Filter	J1 Sort	iii
The get free here		() the pull the same
Best	of Me Exe	rcice
SHORT	DESCRIPTION	1
simple share	tool that al their recipe	ercise is a ver lows everyone on how to wo ach of the tea
LINK		
https:/	/docs.goog	le.com/docum
CATEGO	DRY	

Harvest Corner





In many sessions, we invited topic experts to share case studies of successful practices.



The topics included team management, program design, fundraising, proposal writing, alumni engagement, and access to finance for entrepreneurs, among others.



បង្កើតសកម្មភាព Enable

How did we support our impact makers to make their dreams come true?



SmartSpark+ Incubation

Lasting 10 weeks, this incubation program supports early-stage impact-driven businesses to go from having a prototype to getting their first customer onboard and validating the market's needs. The program is a great launchpad for businesses with a prototype and looking to test their ideas.



Timeline: May - December 2023



Participants: 34 participants from 10 startup teams

Net Promoter Score: 83 NPS



Financial Support Provided: \$6,000 was mobilized in total as prototyping grants



Enabling 10 impact-driven startups to kickstart

STARTUP INCUBATION SOCIAL IMPACTS

Rean&Play Studio was founded by a group of computer science students who sought to combine their passion for gaming with educational content to create a Khmer language learning app.



LetterHunter Available to download on App Store & Google Play







"The program has significantly improved our understanding of the startup sector and provided our team with valuable training and mentorship to enhance our team structure. We're still in touch with other startups from the program and have formed close relationships with them. The SmartSpark+ program is simply the best incubation program we've ever been a part of."

Ly Oudamneath, Co-founder of Bondoul A start-up that connects companies with university students searching for internships.

B4P: Sustainable Building Incubator

Build4People Sustainable Building Incubator is a four-month program that incubates aspiring entrepreneurs looking for solutions to re-invent and innovate how we build, plan, and live together. Through the program, participants learned the fundementals to turn ideas about sustainable and liveable buildings into reality.



PARTNERS

Timeline: Oct 2022 - February 2023



Participants: 15 total participants from 7 startup teams.

Financial Support Provided:

\$2,000 was mobilized to one selected team to prototype their idea.

Re-imagining how we build, plan, and live together

The Build4People Sustainable Building Incubator provided tailored support to aspiring entrepreneurs forging innovative solutions for sustainable urban living. Over four months, participants transformed their concepts into actionable prototypes and built their design thinking skills, all while supported by expert mentors.

One incubated idea is from **<u>AquaBuild</u>**, which seeks to make tiles using water hyacinths as a sustainable material.











Boards made from compressed **water hyacinth.** The tiles could also be used to make **wall boards, ceiling boards,** or **loover boards.**





KAFIncubator Program

Khmer Agriculture for the Future (KAF) Incubator aims to encourage agroecological practices and strengthen the ability of smallholder farmers in Battambang, Banteay Meanchey, Oddar Meanchey, and Preah Vihear to withstand climate shifts by enhancing the capacity of ventures in their value chain.



July 2023 - July 2024



Participants: 24 total participants from 12 teams

Net Promoter Score: 92 NPS





Advancing climate resilience in Cambodia's farming sector

STARTUP

AGRICULTURE CLIMATE RESILIENT

Agriculture businesses and agriculture cooperatives are essential drivers of a thriving agricultural sector in Cambodia. We brought 12 teams of ventures and cooperatives together to learn business knowledge, such as **business modeling** and pitching, and the importance of regenerative agriculture and agroecological practices that withstand climate adversities. The program inspires participants to play a proactive role in advancing Cambodia's agricultural sector towards climate resilience.



BOOTCAMP

Twelve teams gathered for three days to learn about entrepreneurship and climateresilient agriculture while exchanging their experiences in Battambang.



Eight teams were selected to receive a USD 5.000 seed fund and five months of tailored support in the next stage of the incubation phase.

TAILORED MENTORING



FIELD TRIP

Participants learned agroecological practices from Master farmers in Battambang, and got inspired by regenerative agricultures players, such as SSLA and SmartAgro.

PARTNERS ò 🧭 🕐 🚴

SAAMBAT Program

SAAMBAT Digital Agriculture Accelerator is a sixmonth equity-free program to accelerate ventures with technology solutions that will increase the efficiency and scale of the Cambodian agricultural sector, thus improving the livelihood of farmers and rural youths.



Timeline: January 2024 - June 2025



Participants: 30 total participants from 10 teams.



Financial Support Provided: \$200,000 was mobilized for the top 5 teams to help them strengthen and scale their key operations.



Supporting Cambodia's agriculture through technology

STARTUP AGRICULTURE DIGITAL & TECH

Ten digital and technology startups with tech-enabled solutions aiming to modernize and improve the efficiency of agricultural value chains joined the program to strengthen and scale their operations. By accelerating technology incorporation for agriculture, the program seeks to improve the lives of farmers and rural underemployed youth.



Cambodia.

"Uber for tractor"





Lafiya Innovators

Lafiya Innovators 2023 is a six months program sought to bolster the health entrepreneurship ecosystem across four countries. We offered tailored support to inspiring startups tackling issues from access to menstruation products to innovative wastewater treatment, leaving a lasting imprint on Cambodia's health sector.



Timeline: May - December 2023



Financial Support Provided

\$35,795 was mobilized for the top 5 teams to help them strengthen and scale their key operations.



Fostering innovations for better health and wellness

STARTUP

HEALTH & WELL-BEING INNOVATIONS

SUDrain, which won first place in the Lafiya Innovators program, is a startup that offers efficient and eco-friendly wastewater treatment to ensure long-term water quality. This extends the water's life cycle and improves the community's livelihood.

The organic and environmentally friendly solution utilizes the byproduct of coconut fibers, which can remove over 90% of pollutants without any electricity. The solution is both efficient and affordable, saving costs and installation time by 75%.



PARTNERS

EPPIC Program

Plastic pollution is a growing problem in Cambodia's coastal areas. We were proud to be an implementing partner in Cambodia for the Ending Plastic Pollution Innovation Challenge (EPPIC), a competition for innovations to tackle plastic pollution in Vietnam, Thailand, Indonesia, the Philippines, Lao DPR, and Cambodia.



Timeline: April - December 2023



Participants: 937 total participants from 5 workshops.

Financial Support Provided \$36,000 was mobilized for the top 2 teams to help them strengthen

and scale their key operations.

Catalyzing innovations for a plastic-free future in Southeast Asia

STARTUP SUSTAINABILITY NO PLASTIC

TonTonTon uses a certified plastic credit system to incentivize behavioral changes to reduce plastic waste. The venture hires members in the local community to collect **hard-to-recycle plastics** such as **water bottles**, **caps**, or **plastic containers** and turns them into **plastic boards** for building materials.



They then work with donors and sponsors to use the plastic boards to build **schools** and **libraries** in the local community.



media4impact Incubator

media4impact Incubator supported emerging content creators to create impactful content, engage a wide audience base, and establish content platforms to drive positive change and foster a sustainable media landscape in Cambodia. The program emphasized a collaborative culture and built a one-of-a-kind community of like-minded peers.



Timeline: April - October 2023



Participants: 6 content creator teams

Net Promoter Score:



Financial Support Provided: \$18,480 was distributed among 6 content creators/teams to support their work



Inspiring action: One impactful content at a time

MEDIA II

IMPACT CONTENT CREATOR





BOUJEE

Marie Lam and Tyl Kan are a duo of **writers** and **illustrators** passionate about exploring social and cultural topics through comic illustrations.

During this program, the duo created comics focused on **women's empowerment** using themes about body positivity and womanhood.

Linna

Linna Meng is a **high-school-age** Cambodian content creator passionate about self-development for youth.

Linna makes motivational study and self-help videos and shares about people's successful **educational journeys**.

media4impact Accelerator

The media4impact Accelerator program nurtured four social impact content creators to raising awareness on topics from mental health to sexual and reproductive health to turn their content creation passion into a career through entrepreneurship training, 1–1 mentoring, access to strategic partnerships, and financial support.



Timeline: December 2022 - April 2023



Participants: 4 media and content creator teams

Net Promoter Score: 100 NPS



Financial Support Provided

\$19,200 was distributed among 4 content creators/teams to support their work



Professionalizing content creation and nurturing impact-driven creators

MEDIA

IMPACT CONTENT CREATOR



Accelerator Program - Content Production

The program supported Luybook, a social media platform sharing about financial literacy and personal finance, through content planning, business strategy, and creative consultancy.



Alumni Collaboration Projects

<u>ZeroW</u> x Penkuro អត់យកថង់ទេ - The collaboration during the program led to a No-plastic Merch Campaign to promote non-plastic use.

Afterwards, ZeroW continues developing different merchandise products from sustainable sources with her newly launched ZeroW Station.

LUYBOOK

ពង្រឹងប្រព័ន្ឋអេកូឡូស៊ី Ecosystem Strengthening

Leverage insights and innovations to shift policies and the flow of resources for sustained social progress.



SmartStart

SmartStart Unipreneur Learning Platform (SmartStart ULP) offers university students an accredited entrepreneurship course using a project-based and blended-learning approach, teaching students about an entrepreneurial mindset and how to kickstart their own project.





Students ,413 total students







Enhancing university's entrepreneurship curriculum through practical learning

ΥΟυτΗ

DIGITAL EMPLOYMENT



Innovative Curriculum



Students learned about entrepreneurship through Design Thinking, Lean Startup, and Business Model Canvas.



Complying with the university standard requirement, the course offers 15 sessions, lasting 45 hours in total

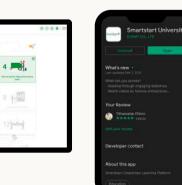
Since the beginning of the program, 40 lecturers went through the Training-Of-Trainers offered by our team to developtheir facilaition skills.

Students were given access to a dedicated learning platform with resources for online self-learning before coming to class, showcasing local entrepreneurs in Khmer language

1 📑 2 🖍 3 拱 4 🛋 🤅



Localization & Accessibility



SmartStart University App for students without computers





National Hackathon

We brought together the best teams from each university to push their "in-class" projects to the next level.



The hackathon winner would receive a regional exposure trip in the ASEAN region to learn about the startup scene in other countries.

EVENT

APAC Gathering

In 2023, we had the honor to host the annual Impact Hub Asia-Pacific Regional Gathering, convening Impact Hubs across Asia-Pacific to connect and collectively shape the vision and mission of Impact Hubs in the region. The gathering also created a space for peer support, collaboration, and knowledge exchange.



READ

ASIA PACIFIC HUB GATHERING'23



IMPACT HUB ASIA PACIFIC

NETWORK

The gathering was a unique opportunity for Impact Hubs around Asia-Pacific to collectively strengthen our regional identity and share knowledge and best practices on local operations. We shared our commitment to building stronger, inclusive, and sustainable ecosystems locally and deepening connection and exchange regionally.



We welcomed our colleagues from Impact Hub Asia-Pacific, Impact Hub Kathmandu, Impact Hub Taipei, Impact Hub Waikato, Impact Hub Jakarta, Impact Hub Dhaka, Impact Hub Shanghai, Impact Hub Hyderabad Candidate, Spark Project, Impact Hub Yangon, and even from the Impact Hub Global team.

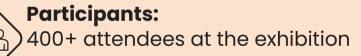
Prosob Exhibition

Prosob Exhibition creates a one-of-a-kind space for creative exchange, storytelling, and innovation in social and environmental impact content. The event features content with social, educational, and environmental impact, along with inspiring stories of content creators, through interactive displays, sharing, and performances.



PARTNER

Timeline: April – December 2023



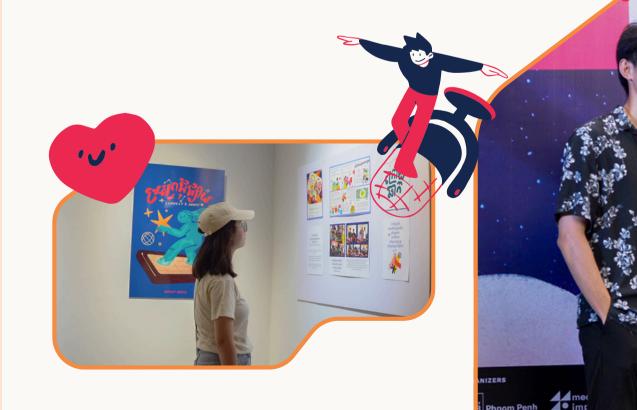
Exhibitors: 11 exhibitors from various background



The exhibition brought together impact-driven and creative minds, such as content creators, illustrators, artists, influencers, vloggers, and many more.

CONTENT IMPACTS EXHIBITION

Featuring creators' booths, workshops, panel discussions, speaker sessions, short films, and music performances, the exhibit not only celebrated impactful creative works but also ignited passion in aspiring content creators.





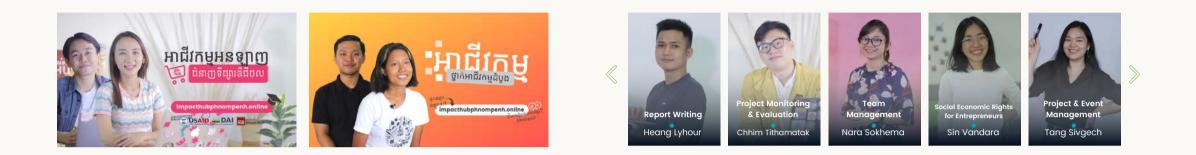
PROSOB EXHIBITION

Online Learning Platform

Our online learning platform serves as a trusted community for Cambodian talents, creatives, educators, innovators, entrepreneurs, and learners nationwide. It fosters a culture of mutual learning while empowering learners to access knowledge anytime and anywhere.



	5 Co
--	---------





Phum Impact Battambang used the content from an online learning course, **"How to Build a Startup,"** to train youth in Battambang to create a business under the **Enterprise Battambang Starter** program. and trained **60 youths** last year.









Research Projects

As part of our ecosystem-strengthening effort, we contributed to and led various research projects about inclusive entrepreneurship support. Our studies are conducted translocally, contributing to the cross-learning of entrepreneurship support ecosystems around the globe.



Unlocking accessible support for Indigenous Entrepreneurs

In collaboration with the FSC-Indigenous Foundation and supported by USAID and the Forest Stewardship Council, this research study compiles tools and best practices to make entrepreneurship support programming more relevant and inclusive for Indigenous entrepreneurs.



Navigating gender and disability barriers in entrepreneurship support and financing

In collaboration with UNESCAP, this research delves into the experiences accessing business support and finance of women entrepreneurs with disabilities in the Asia-Pacific region, focusing on Bangladesh, Cambodia, and Nepal, and provides recommendations to advance the business support ecosystem toward gender and disability inclusion.

Coming out soon

ក្លឹបសហគ្រិនអ៊ីមផែកហ៊ាប់ HUB Entrepreneur Club

Foster a community of alumni to connect and exchange support

HEC Community

Our support extends beyond the conclusion of our programs. Hub Entrepreneur Club is an exclusive community specifically designed for alumni of the Impact Hub Phnom Penh programs, providing a community that addresses the unique challenges entrepreneurs face at every stage of their development

Startups in the alumni networks:







CHET Gathering

Chet "ចិត្ត" is a supportive space where entrepreneurs come together to reconnect and support one another. This is a place to celebrate, share the struggles, and find peer-topeer support.

Through this supportive community, many of our alumni find the emotional support they need to make hard decisions, share their concerns, and find solutions from peers.



The Alumni retreat is an annual gathering of the Hub Entrepreneurs Club for all Impact Hub alumni.

The retreat offers alumni • a break from the rush of running a business; • deeper connection with likeminded awesome people;

- FUN;



Alumni Retreat

 connection with nature to recharge the battery; • an opportunity for reflection and self-discovery.



"Ask Me Anything"

A special "Ask Me Anything" (AMA) event was hosted to provide an open Q&A space for alumni to ask questions and learn from a quest expert.

AMAs provide entrepreneurs and alumni an opportunity to hear about the experiences of a more established peer and seek direct insights, advice, and inspiration.

ទិដ្ឋភាពទូទៅរបស់សហគ្រិន Entrepreneurs Overview

We provided a platform and opportunities for entrepreneurs from all stages to start, strengthen and scale their projects.

Entrepreneurs Supported

Every year, new, inspiring, and impactful businesses are launched. At Impact Hub Phnom Penh, we provide these new startups, SMEs, and aspiring entrepreneurs with funding, guidance, and connections to turn their ideas into reality.



Number of businesses supported by stages:



(24) Idea Stage:

Starts Ideas to prototype (no revenue)



(21) Early-operational Stage: Starts earning revenue



(18) Growth Stage: Has stable and profitable operations

(5) Scaling Stage:

Expands into new markets.







*Updated as of March 2024.



Financial Support by

*Grant funding mobilized from partners directly to

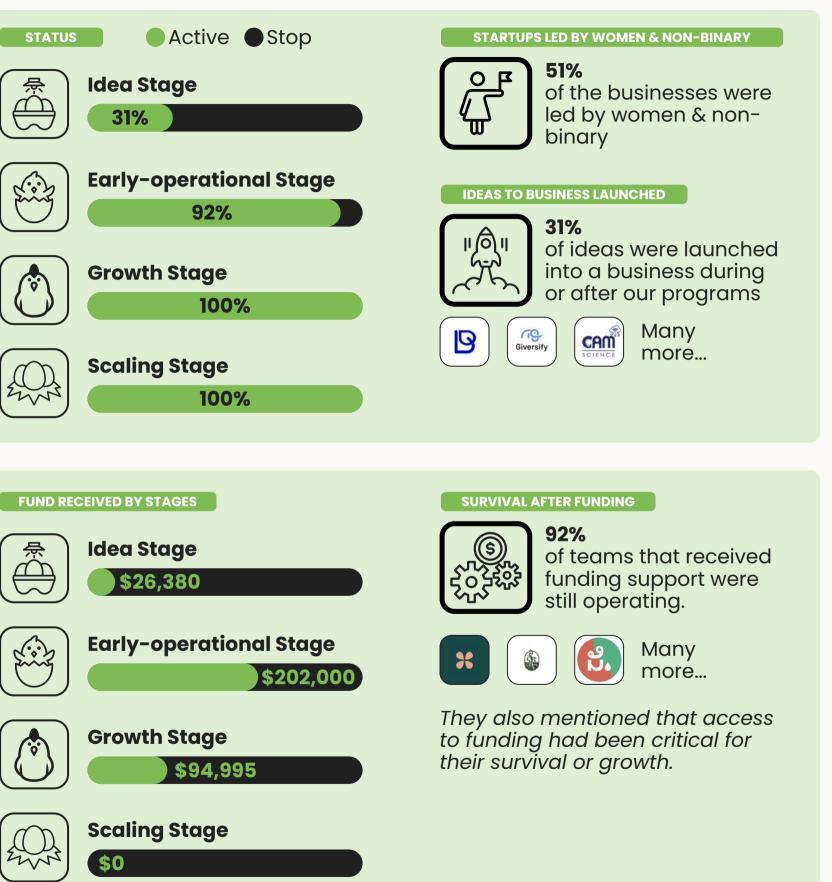
This capital is meant to bridge the financial gap for entrepreneurs who need funding at the early stage

of their operations, enabling them to start or

strengthen their businesses.

Stages*

entrepreneurs.







Entrepreneurs supported



រឿងរ៉ាវដែលគួរដឹង Highlighted Stories

Some special stories made us very proud this year. Let us share with you a few of them!

Cool Stuff Happened

Throughout 2023, there were a lot of inspiring and amazing stories that happened and we would love to share them with you.



#RunForLyhour

Lyhour, our colleague, had to undergo knee surgery after contracting a rare disease. The community gathered to raise over \$14,000 in just 5 days for his kness operations. He now can run!



#SeaGames2023

The song "Me, You, and Us" was co-created by Kesorrr and our NOW-Us! Participants to celebrate diversity in Cambodia performed in the SEA Paralympics Game 2023 opening ceremony!





#ClimateCardGame

Our team received a prize from the Youth4Climate team in Italy after creating a card game to raise awareness about climate change in a fun and engaging way for kids, youth, and adults.



#NationalHackathon

500+ students gathered at the SmartStart ULP National Hackathon 2023 to celebarte and gain inspiration from business ideas that solve social issues using ICT solutions.









#Adoption journeys

Agriculture cooperatives 'adopted' the Impact Hub team members for a few days to receive marketing technical support and solve challenges in their business operations.

Read the story HERE





#KroyChak

Videocast conversation with emerging community content creators in Cambodia focused on their behind-the-scenes work, creativity, tips, and goals.

ការងារបង្កើតឱ្យមានបរិយាបន្ឋរបស់យើង Our Inclusion Efforts

Embodying the "Nothing about us without us" spirit, we made several efforts to ensure diversity, equity, and inclusion is at the core of our work

Diversity, Equity, & Inclusion

We are committed to fostering diversity, equity, and inclusion in Cambodia's social and environmental impact space. We believe that creating a more equitable and sustainable world requires the voices and contributions of individuals from all backgrounds.



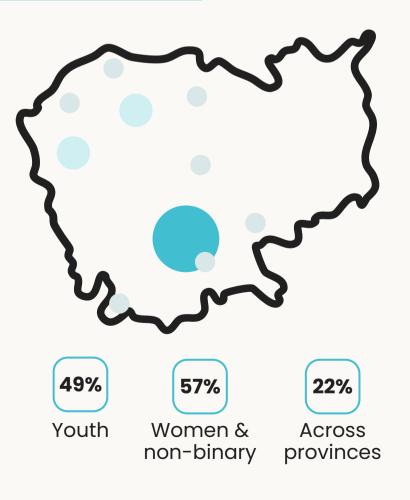
DEI Framework

We created a DEI framework to guide our inclusion efforts and ensure that diversity, equity, and inclusion are incorporated into all aspects of our operations at Impact Hub Phnom Penh, particularly in two pathways.





PROGRAM PARTICIPANTS' PROFILE





Sign Language Provision

We wanted our content and messages to be heard and seen by everyone. Therefore, we included sign language interpretation in several public events, including business pitches, workshops, exhibitions, and even festivals.



Talent & Culture Building

We are committed to fostering an inclusive culture and implementing equitable practices within our team and operations

Community and Partner Uplifting

We are dedicated to integrating inclusion principles into all our programming, services, and partnership decisions.



Cambodia Sign Language for All

We worked closely with Cambodia Sign Language for All team, a past winner of our NOW-US! Program, to provide sign language interpretation in various public events.





ការងារចីរភាពរបស់យើង Our Sustainability Efforts

Step by step, we are making our daily operations more sustainable.

Towards Sustainability

"Walk the Talk" is one of our main mottos at Impact Hub. We strive to reduce our carbon footprints as much as possible and be mindful of our suppliers and office supplies choices. Despite imperfections, we hoped to inspire other organizations to adopt practices for more sustainable operations. Below are some sustainable suppliers we worked with:



GIFTS & OFFICE SUPPLIES

Impact Market featured products from our alumni using sustainable and ethical practices to source their materials.

PRINTING



ele eno

Kimleng Printing partnered with us to achieve plastic-free, sustainable material printing.

CATERING

Eleven One Kitchen, our trusted partner, delivers the best quality food with plastic-free catering services.



Be Eco retails products that reduce waste and environmental impact.

Months (2023)	Energy (kWh)	Percentage of difference in amount of energy usage between each month	Percentage difference compared to previous year	tCO2e (Tons of CO2 equivalent)	kCO2e (Kilograms of CC equivalent)
Dec 2022 - Jan 2023	1466	-4.37%	41%	0.699	634
Jan - Feb	1333	-9.07%	-9%	0.636	577
Feb - Mar	1497	12.30%	-1%	0.714	648
Mar - Apr	2039	36.21%	-3%	0.972	882
Apr - May	1999	-1.96%	27%	0.953	865
May - June	2247	12,41%	34%	1.1	972
June - July	2033	-9.52%	20%	0.969	879
July - Aug	2172	6.84%	28%	1	940
Aug - Sep	2263	4.19%	23%	0.943	943

CO2 Emission Tracker

In 2023, we made efforts to reduce our CO2 footprint by adopting energy-conserving practices and tracking CO2 emission from our monthly energy consumption.



EFFICIENT ENERGY PRACTICES







It starts with your own bottle/cup

We understand that changes start with small things (and from us!). In 2023, our team made efforts to choose more sustainable materials and supplies whenever we could.



We set up a dedicated recycle and compost station.

ENERGY CONSUMPTION

In 2023, we used **22,633 kWh** of energy in total for all operations.



We changed from incandescent to LED lights, which have been proved to be 90%* more efficient and energy-saving.

10,279 Kilograms

of CO2

*Source

We set our air conditioners at 24 degrees and above, which could help us save more than 30% of energy.

*Source

RECYLCING & COMPOST STATION

X-STAND TO EASEL



We use easel stands instead of x-stands for less plastic consumptions.

EXPENSES ON SUSTAINABLE CATERING



Selecting sustainable suppliers is an ethical and financial decision. Servicing from these suppliers can help mainstream sustainability.

In 2023, we spent around USD 17,715 on plasticfree and sustainable catering and refreshments.



មានអ្វីជាបន្ត? What's next?

What to expect from us in 2024?

Dear 2024,

This year, we will continue our work to strengthen all the previous work we already initiated this year and we also have some exciting news and goals to share with you!

Contact us if you would like to contribute to making some of these dreams come true!



#NewOffice

As much as we love our space, which we have operated in for almost 8 years, it is time for a new chapter. Our new space will have full accessibility and community spaces. Stay tuned to see news about our new home!



#CoWorkingBack

Teaser. As we move to a new home, we are excited to bring back co-working and office space rentals to support our impact makers. Stay tuned for future updates.



#BeyoundTheFounder

Most of the support provided in the ecosystem focuses on the founders. Here, we believe that strengthening the key leadership team is equally important. We'll conduct more training about team capacity and HR processes.



#ALaCarteSupport

Mentoring only isn't enough. Young businesses have specific needs as they grow. Thus, we will provide technical assistance and handson support to our entrepreneurs through more 'adoption' program.'



#AccessibleContent

In 2024, we commit to further integrating sign language interpretation into our workshops, training, and events to engage with more aspiring impact makers.



#StoriesOfImpact

We will showcase many stories of change from our impact makers in their own communities. With 1500+ alumni, we have several impactful stories we want to share. Follow us on Instagram and Facebook to learn about them!

None of these would have been possible without the trust and support of our partners.



Leveraging Partnership

We are grateful for the trust and support from our local and international partners.

These collaborations have been key to our achievements and impact in 2023.



Partner with us HERE



ក្រុមការងារដ៏អស្ចារ្យ Our Amazing Team

Meet the dynamic, diverse, and driven team that powered all of our 2023 programs, events, and activities

Hubber Makers





Be the Change Yon Want to See THANK YOU!

Join our programs

Partner with us

Follow us

Prepare & Written by: Chhim Tithamatak Nguyen Hai Anh

Designed by: Chhim Tithamatak **Edited by:** Nguyen Hai Anh Melanie Mossard

