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Director of Entrepreneurship & Innovation

## **2021 REPORT** IMPACT HUB PHNOM PENH

## THANK YOU FOR YOUR SUPPORT



#### Hello everyone!

Adaptable to any situation! It is with this spirit as our team powered through 2021. Covid-19 had made everyone feel overwhelmed and disconnected, and it became our new normal. Although with many challenges and uncertainties, our team was dedicated to producing high-quality programs and events, ensuring our entrepreneurs are not alone so our mission to build a more innovative and sustainable Cambodia can carry on. Yes, we moved 100% of our activities online, and yes, it represented many challenges with the lack of human interactions. However, each of our programs and activities was successful, and our team managed to keep everyone's motivation at bay.

Impact Hub's mission has always been to build a more innovative and sustainable Cambodia. We carry on this mission by inspiring younger generations of the country. As 2021 represented more challenges with online activities, it was only crucial for us the importance of our mission that goes beyond the difficulties of Covid and keeps our peers motivated throughout the year.

Let's check our activities in 2021 and discover the fantastic programs and events we managed to do virtually this year!

Happy Reading!



Nipoan Chheng Chavigny Managing Director



- 1. About Us | We are here for you!
- 2. Our 2021 Pillars
- 3. Our Big impact since 2015

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## 1. WE ARE HERE FOR YOU!

At Impact Hub, we support entrepreneurs through our dynamic programmes, incubators and mentoring, and inspire and engage the local community with our weekly events, creative space, and online learning platform. We want to build a thriving ecosystem of impact-driven businesses and young leaders.



A more sustainable and innovative Cambodia



Empowering youth and startups in Cambodia to contribute to solving problems (social and environmental) through entrepreneurship and leadership.



Get to know your comfort zone, and leave Welcoming change, challenges, and experimentation

**Be the change** you want to see in the world. Embracing kindness & sustainability every day

**Do it the startup way** Agile, fast, and always learning

Impact doesn't happen in isolation It requires collective action



## 2. OUR STRATEGIC FILLARS



## 3. WHAT HAVE WE ACCOMPLISHED? SINCE 2015

# **452,500 USD** in prototyping fund has been distributed to 91 teams through our programs

**4878 hrs** Number of hours of mentoring

1658 **Aspiring and growing** entrepreneurs joined our programs

550 **Teams of aspiring Entrepreneurs supported** 

> 49 **Entrepreneurship or** Youth-empowerment programs ran





1. ENTREPRENEURSHIP FOR IMPACT



Through this pillar, we are supporting passionate and fascinating impact entrepreneurs at different stages of their entrepreneurial journey to grow their businesses that have the power to impact positivity in Cambodia.

















75 Teams

Tean



**118** Female Participants



59 Mentors Involved



**330** Participants

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Participants from Provinces

**91,000 USD** Prototyping fund distributed to 22 teams

### PROGRAM IMPACT

#### - SMARTSTART YOUNG INNOVATOR PROGRAM CYCLE 4.0:



#### SmartStart YIP 4.0 is a 9-month entrepreneurial journey for aspiring **Smart**Start SmartStart YIP 4.0 is a 9-month university tech-entrepreneurs.



It equips young Cambodians with digital and entrepreneurial skills through immersive practical experiences to become the future digital talents of Cambodia. In addition, students get to build their tech startup projects using some IoT (Internet of things) knowledge, leadership, and business skills.







125 **Participants** 











#### **PROGRAM ACTIVITIES:**

This 9-month journey in the program allowed them to develop personally and professionally slowly day by day with intensive masterclasses, mentoring, and part-time internships.





45 **Participants** from Provinces

Δ7 **Female Participants** 



15,000 USD **Prototyping fund** 

(\$5,000 after Final Pitch - each team got \$1,000 to prototype. Then \$10,000 after Grand Final Pitch)







## MEET THE TOP 5 TEAMS

#### THANK YOU **Tech Companies Internship**

## OURTEAM

Adero - Marketing agency provides an innovative moving advertisement system that allows marketers to customize their ads zone, duration, and day's timer by displaying ads through LED screens on TukTuk.



KELA - The booking platform allows users to search sports venues, teammates, opponents close to their current location, and facilities based on sport type.



FlexFloc - is an IoT startup monitoring and automating fisheries management system while tracking the quality and quantity of water to maintain an excellent living environment for fish.



iCompost - is an intelligent organic waste recycling machine that transforms daily food kitchen waste into nutrient-rich compost to feed indoor and outdoor plants.



YourSpace - Booking platform providing a peer-to-peer parking network where users can register their empty spot and turn it into a parking place, which would help reduce unorganized on-street parking.

To find more about the program, check out our website >> Link

Thanks to this opportunity, our 13 talents from 5 teams have learned so much from the real-life work experience and working as part of a team in a fastpaced business environment that also enables them to make significant progress in their startup.

Thank you to the eight tech companies who have supported and hosted our tech entrepreneurs to get inspired and learn during their short-term internships.

1. VTENH

- 2. Mad
- 3. Bigeight
- 4. BookMeBus
- 5. Bloo
- 6. Cambodian Association of Finance and Technology 7. VodWorks
- 8. ArrowDot

## 





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Chanbora Sek Program Manager

Lyhour Heang Program Manager

**Pisethneat Pich** Incubation Lead Mentor

**Melanie Mossad** Curriculum Design Lead

Sokhema Nara Curriculum Design Lead

**Songhour Thav** Online Happiness Manager and Leadership Trainer

Chea San Software Tech Lead Mentor

Sangva Lim Hardware Tech Lead Mentor

#### 2 - SMARTSPARK COHORT 7 & 8











10 Masterclasses: following the Lean Startup methodology to get started with an idea, after doing an in depth-market research



SmartSpark is an intensive 10-

supporting young people with

touches upon the following SDGs:

Cambodia's biggest challenges.

inequalities".

business idea.

which touches upon the following SDGs:

In cohort 7, the theme was around 'Smart and Sustainable City' which

In cohort 8, the focus was on 'Building Resilience in the New Normal'

Through this startup program, we introduce the fundamental concepts

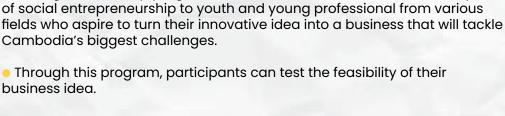
SDG 1 "No Poverty" | SDG 5 "Gender equality" | SDG 10 "Reduced

• SDG 9 "Industry, innovation and infrastructure" | SDG 11 "Sustainable cities and communities" | SDG 12 "Responsible consumption and production".

1-1 Mentoring: to redefine the concept and get feedback on the prototype



Pitching Night, where one winner is selected to win \$3,000.



16





3,000 USD **Finance Support** 







62 **Applicants** 









**Participants** 

from Provinces

13





#### MEET OUR TALENTS SmartSpark Cohort 7

#### FROGRAM IMPACT SmartSpark Cohort 8

#### MEET OUR TALENTS SmartSpark Cohort 8

SugarPads - is a biodegradable

sanitary pad made out of natural

from infections and irritation and

RukkhaLab - cares about health

and beauty by providing a pure 100%

**<u>ReanBathom</u>** - is the online learning

MaSkin - is a spray product used to

kill the bacteria on masks, prevent

your face from getting acne skin

smell to make you feel fresh.

irritation, and provide a wonderful

MentalAid - is a safe and reliable

platform that assists and supports adults to become mentally healthy

a variety of fun & trustworthy self-

and improve their well-being through

platform for students in grades 4-6 to

essential oil in their perfume products.

boost female confidence while

helping reduce plastic usage.

learn while having fun.

cellulose, aiming to liberate women

## OURTEAM

e

**E-Pillers** – aims to produce an intelligent medicine box that contains technical features helping to remind the elderly and patients to take the pill on time effectively.

Paw

Pawsome - provides fresh, healthy, and more sustainable pet food for your furry friends.



Housing Mate - is a consulting service to help you design, decorate, renovate or build a more environmentally-friendly house or office space.

Your Space - is an online local parking platform connecting people who want to rent out their unused Space with people looking for available Space.

> **EcoBuddy** - is an interactive app that encourages people to adopt green lifestyles through the gamification of fun eco-challenges, friendly e-bot, convenient eco-market, and vibrant community space.

KruoSa - is a food processing startup that seeks to innovate Khmer instant noodles to have high nutrition and extend shelf life and various choices of local recipes and Cambodian tastes.

**Gera** AGORA Eco - Ads is a marketing agency that provides premium and affordable services to help green businesses grow.

Ad-Fiden - is an App that provides transparent information about locally transformed food and drink products to consumers; and connects local producers to the experts in food technology/science, marketing, and branding.

To find more about the program, check out our website >> <u>Link</u>







Deams









Mentors/People Involved













help services and professional help services from licensed therapists.



TUSSANA

Louk Dom - is a wholesale application where people can easily purchase grocery products in large quantities at low prices for personal usage or retailing.

**Tussana** -re-invent exploration by providing an interactive and digital discovery of Cambodia.

InsightChop – aims to transform and elevate used chopsticks into new materials and valuable daily life products. **Chanbora Sek** Proaram Manager

**Pichmony Thay** Program Manager

**Sokhema Nara** Pre-Incubation Lead Trainer

> Songhour Thav Communication Lead

Vandara Sin Creative Lead

**Melanie Mossad** 

Mentor



#### - DAKDAM INCUBATOR SEASON 2 1



DakDam Incubator is a 9-month **Agriculture Incubation Program** designed for early-operational entrepreneurs.



The program supports participants

in developing viable, responsible business models to deliver environmental-friendly products and services that increase the income of smallholder farmers to increase production, improve productivity, lower costs (e.g., low-cost inputs, mechanization), value addition at the farm level, create new markets with better prices, and increase resilience.

The ultimate goal of their business will be increasing incomes, reducing costs, or improving the resilience of smallholder farmers.























#### **PROGRAM ACTIVITIES:**



Application Stage

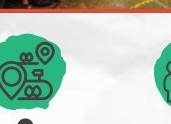


Bootcamp

(Pre-incubation)



Pitch Day



Field Trip

(Incubation)



**Final Pitch** 



## PROGRAM IMPACT

### MEET THE TOP 9 AGRIBUSINESSES







**Applicants** 



15 Teams



Participants from Provinces



Female Participants







**18** Mentors/Involved



NPS Score (Net Promoter Score)



Samlod Rattanakphal Agriculture cooperative – set up waste collection services to reduce plastic, keep streets clean, process waste into natural fertilizers that consider the health and safety of consumers, and employ members to minimize migration.



<u>PhallChangrit</u> - transforms cassava waste into nutritive cricket feed as a low-cost substitute for traditional duck feed to feed crickets.



<u>Souhean</u> - food processing, dried fruits and vegetables currently producing noodles, vegetables, raisins, potatoes, pumpkins, and eggs wholesale at Safe Vegetable Market in Phnom Penh and retail online.



<u>RatanakFarm</u> - supports and trains local indigenous farmers (indigenous Kuoy) on growing organic fruits using natural and regenerative techniques.



<u>iGreen SYNERGY (iGreen Tech)</u> - creates natural pesticides and fertilizers for home ornamental plant growers and those with small plots of land to grow crops and ornamental plants.



<u>COMPOSO</u> - processes organic waste into highly-nutritive compost.



<u>Preksvay Farm</u> - provides qualitative and safe backyard chickens to the market through a partnership project with smallholder farmers, predominantly involving women in the community.



<u>KFAST</u> - establish an automated bean sprout growing machine to solve the problems of traditional bean sprout business owners.



<u>Sora Khmer</u> - Turns dried fruits available in the community to make liquor and tea products such as Mango Liquor, Jackfruit Rum, Citronella Aroma, and Citronella Green tea.

To find more about the program, check out our website >> Link

**Lyhour Heang** Program Manager

Pisethneath Pich Incubation Lead

Melanie Mossard Curriculum Design Lead

> Bank Vath Communication & Event Lead

> > Vandara Sin

Creative Lead

**Sivgech Tang** Alumni Support

#### 2 - KHMER TOURISM FOR THE FUTURE



"Khmer Tourism for the Future is an incubation program designed to build resilience and support tourism startups in an industry that has been drastically impacted by COVID-19.



KTF Incubator supported startups to shift their business model toward the domestic market and provided emotional support through our coaching sessions. "

It provided startups and businesses with intensive training and extensive services to rebuild and re-imagine the sector in the next 12 months so they can pave a new future for sustainable community-based tourism.



















**PROGRAM ACTIVITIES:** 



**Team selection** 



Pre-incubation Pitch



Field Trip



### PROGRAM IMPACT

## MEET OUR TALENTS

## OURTEAM



59 Applicants







9 teams (pre - incubation) 6 teams (incubation)



**15** Participants from Provinces



Female Participants















<u>Unseentra</u> - is a web platform where travel operators, local guides, and tourist attraction sites can sell their unique, adventurous, local-oriented travel activities and experiences packages to travel around Cambodia.



<u>Solo Landscape</u> – is an adventure tour operator for explorers and nature lovers who share the same desire to get out of their comfort zone and reconnect with themselves.



<u>Uot App</u> - is the community trip lover App with a mission to enhance and enable digital travelers or digital travelers with the content of trip information.



<u>Cambodian Rural Discovery Tours (CRDT Tours)</u> - is a nonprofit operator supporting CBET by developing educational and community development tours.



WeFarm

<u>YEA Catalyst</u> - is an agency working in partnership with CBETs to strengthen management capacity, develop diversified products, and brand their destination to marketplaces.

<u>WeFarm</u> - is a platform to support youth and young farmers in doing sustainable farming since 2018. In addition, they have organized training courses to learn sustainable agriculture and community-based tourism.

Check out our website >> Link

**Chanbora Sek** Program Manager

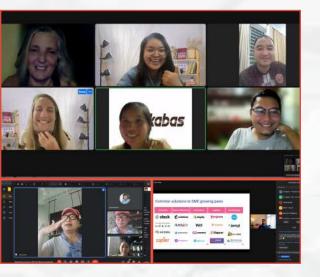
Melanie Mossad Incubation Lead

Bank Vath Communication & Event Lead

> Vandara Sin Creative Lead

**Sokuntha Eam** Coach in Residence

#### - ACCELERATE MEMBERSHIP



#### About the program:

The Accelerate Membership is a regional program supporting our alumni and connecting them with the regional business networks of 10 Impact Hub in Asia Pacific.

#### Through this program, we provide:

• Expert support through in-depth business diagnostic and 1:1 mentoring sessions.

• Access to a community of like-minded alumni who could learn from each other

• Access to regional sessions to understand more about market opportunities and network with other impact entrepreneurs from the region.







Sarah Chan

#### **OUR PARTNERS:**



**PROGRAM ACTIVITIES:** 

#### LOCAL ACTIVITIES:



**Mentoring Session:** 1:1 mentoring session for 1-2/month.



Peer to Peer **Coaching Circles** 

#### **REGIONAL ACTIVITIES:**



**6 Regional Sessions** to strengthen their business and network with entrepreneurs from other countries



Coaching Session



## MEET THE TEAMS / PROJECT

Spoon Cafe and Restaurant: - a Social Enterprise, all profit goes to

the operation and program of SPOONS Cambodia Organization of

Rean Ann: - a reading website that helps young children learn and

Klembox: - Affordable hands-on STEM learning solutions for young

learners. Making a difference, one box at a time!

providing hospitality skills and training to the youth in Siem Reap

OUR TEAM









Teams













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**REAN ANN** 

province..

practice reading skills.

brick made of plastic material.

Only One Planet: - a Social Enterprise that imports & distributes biodegradable food packaging and eco products in Cambodia. We use profits to support our community, and environmental projects and awareness campaigns.

Eco Brick: - Reducing plastic waste in the community by producing



Co-bricks

Academy of Careers and Technology: - a Career and Technical Education (CTE) Elementary and High School for Tourism, Digital Media Design, Accounting & Business Management, App & Web Development, and Technology.



Dai Khmer: - a social business that supports women in Cambodia through producing handmade natural products that use local superfruits and herbs.



Soukabas: - Cotton products handicrafts by Cambodians aim to empower the local community and eliminate the migrant rate.



Fair Weave: - a local brand offering consciously-made handwoven textile for home and body to feel good.



Adfiden: - provides transparent product info to consumers by scanning product's barcode & connects local producers to experts of food technology/science, marketing, and branding.



**Dara Huot** Entrepreneur In Residence



## 2. EDUCATION & YOUTH EMPOWERMENT



Youth are 100% of our future generation. To grow the next generation of changemakers, we nurture the entrepreneurial mindset and care for the community and the planet among youth.

We provide them inspirational sessions, introspection sessions, and support to take action at a small scale in their community.

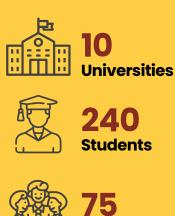
We empower them to get ready to find a meaningful career to make a sustainable change in Cambodia.

## PROGRAM SUMMARY









Teams

118

25

2

**Mentors** 

/Involved

**Training of** Trainers

Female





2094 **Participants** from Provinces

**Participants** 

102 **APAR** Workshops

> Community partners



8

**Provincial** cohorts



Was given to 20 youth projects

#### 1 - UNIVERSITY ENGAGEMENT - SMARTSTART UNIPRENEUR LEARNING PLATFORM



SmartStart Unipreneur Learning Platform is an accredited entrepreneurship course curriculum developed for university partners using a blended learning approach to teach an excellent quality and contextually-relevant entrepreneurship course at scale.



The goal of the learning platform and the course is to develop both technical capabilities in entrepreneurship and business and the students' entrepreneurial mindsets thanks to a "learn-by-doing" approach and exposure to 20 case studies featuring 20 well-known Cambodian entrepreneurs.



OUR PARTNERS:





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#### **PROGRAM ACTIVITIES:**



Train Of Trainer: Conducted with Impact Hub Phnom Penh's entrepreneurs and lecturers to better equip them with the skills and knowledge needed to deliver the course to the students.



#### Sharing from Impact Hub Phnom Penh at the Royal University of Agriculture:

Conducted a sharing session with students at the Royal University of Agriculture about "Prototyping." Aimed to help the students build their prototype for their business ideas in the SmartStart Unipreneur Learning Platform program.

**Students Mentoring:** Lecturers play a crucial role in mentoring and assisting students in building their business model canvas and turning their business ideas into reality.



**Classroom Pitching:** At the end of the class, students had to pitch the business idea that they worked on to the other students in the classroom.



**MoU Signing:** Smart Axiata, Impact Hub Phnom Penh, and 10 Cambodian universities signed a Memorandum of Understanding (MoU) to offer Cambodian students the first local online entrepreneurship course. The MoU ceremony was presided over by H.E. Dr. Hang Chuon Naron, Minister of Education, Youth and Sport MoEYS Cambodia, and H.E. Chea Vandeth, Minister of Ministry of Post and Telecommunications.



**Classroom Implementation:** Lecturers used a Blended Learning Approach to implement the course. Students will learn on the website and practice what they learned in the class under the guidance and supervision of the lecturers.











## PROGRAM IMPACT



- University of Puthisastra
- Cambodia Academy of Digital Technology
- Royal University of Law and Economics
- National University of Management
- Royal University of Agriculture
- Build Bright University Phnom Penh
- Paññāsāstra University of Cambodia
- CamTech University
- Build Bright University Siem Reap
- Svay Rieng University

Classes

240 **Students** 



25 **Mentors Involved** 

**Training of Trainers** 

Check out our website >> Link

## OURTEAM

Kim Kosoma Digital Impact Director

#### Chhim Tithamatak

E-Learning & Instructional Technology Manager

Nara Sokhema

Training and Mentor Lead

**Pisethneath Pich** Incubation Lead

#### 2 - AWARENESS ABOUT THE SDGS AND SOCIAL ISSUES - MOVERS



Movers Programme mobilizes youth across Asia-Pacific, including Cambodia, to raise awareness about the Sustainable Development Goals, to equip youth with 21st-century skills and develop entrepreneurial mindsets by organizing and facilitating the Mover's Workshop in their communities.

The objective of this program aims to:

- Create an interactive space for youth to engage
- Discover more about topics in their area of interest

• Inspire and build the capacity of youth to deliver workshops within their communities on issues that they care about

• Connect youth with like-minded people to take action in solving problems.

#### OUR PARTNERS:

## HEINRICH BOLL STIFTUNG





Movers #Join The Movement

#### **PROGRAM ACTIVITIES:**



#### Skills Training for Facilitators:

2 workshops on workshop facilitation and project management tools to upskill facilitators in conducting the seminar and monitoring their activities.



#### Volunteer-led workshops: Workshop initiated by volunteers on the topics of their community interests



#### 21st-Century Youth Leadership Camp -Full-day Workshop series on 3 key topics:

- Leadership Level 1
- Leadership Level 2
- Orientation to Entrepreneurship (C-BED)



#### Cohort-Based Workshop Series:

A series of workshops on related topics for participants in each month - July & August - SDGs workshops - September - Digital Skills such as Personal Branding, Storytelling, and Entrepreneurship.



## Climate Action Week - A 1-week initiative focusing on SDG13 Climate Action:

Happening at the same time as COP26, Climate Action Week included Workshops on Climate action Lvl 1 and 2, Panel Discussion: Cambodia We Want, Hero of Today for Climate Action talk to further strengthen the impact of knowledge gained from participants.



Movers Workshop on SDG 4: Quality Education







## PROGRAM IMPACT

## 43 Volunteer

**Facilitators** 

2876 **Participants** 



2094 **Participants** from Provinces

1365 Female **Participants** 



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Community partners

**NPS Score** (Net Promoter Score)

## MEET THE TEAMS / PROJECT

## OUR TEAM

Chakiyathida An, a 16-year-old youth from Siem Reap and The first mover conducted 12 workshops in 34 days:

"Every single workshop is such a unique experience that I always look forward to what surprises and insightful discussions the participants will bring up every time I attend a workshop." - Chakriyathida An



Vathana Savun, Incredible Mover from Phnom Penh With Great Potential: "It ain't about one's prominence, it's about a collective movement with an undeniable bond to make a sustainable future." - Vathana Savun

#### Soft skills and employment readiness skills

- Digital Branding and Employability (with LinkedIn)
- Storytelling Tell Your Own
- Story Leadership in Action (Levels 1 &2)
- Introduction to Community Building

Check out our website >> Link

#### **Pengsan Huon**

Movers Program Lead / Youth Engagement Manager

> **Songhour Thav Mover Trainers**

**Sokleang Taing Mover Trainers** 

**SDGs Related Topics** Introduction to Sustainable **Development Goals:** • SDG4: Quality **Fducation** SDG5: Gender Eauality SDG13: Climate Action (Level 1 & 2)

SDG14: Life below

water 

**Entrepreneurship skills** Orientation to Entrepreneurship (with ILO-CBED) LEVEL 1 & 2

#### - COMMUNITY CHANGE-MAKING - CHANGEMAKERS



**PROGRAM ACTIVITIES:** 

Changemakers is a program for Cambodian youth who want to be the change they want to see within themselves, their community, and the world they live in.

Changemakers aims to empower youth to create positive change at an individual, organizational and societal level by providing an exclusive blended learning curriculum featuring Cambodian role models, practical tools, and dedicated facilitators for youth participants to improve their 21st-century skills such as:

- Get to understand their potential and sweet spot
- Entrepreneurship and leadership
- Teamwork and Project management

Besides the blended learning course, Changemakers also provided networking webinars, community engagement, and mini-grant-for alumni to kick start their social, environmental, and civic engagement projects.

**YEA** Catal

### **OUR PARTNERS:**





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Training of Trainers (ToT): We started by recruiting local trainers, then we dedicated them to replicating the Changemakers program through their facilitation and training skills.



Online Roadshow: To kick start our Changemakers Program's presence in the 4 provinces, we have conducted online roadshows events to spark local youth's interest in our program and introduce them to our local trainers and their inspiring sharing.





#### Provincial Cohorts of Changemakers **Blended Learning Program:**

A 3 weeks program for participating youth to improve and practice their 21st-century skills such as understanding more about their potential, entrepreneurship, leadership, teamwork, and project management.

Action Fund: After graduating from the blended learning program, the alumni formed teams and applied for a \$300 Action Fund to implement social projects for the community they care about.



**Alumni Community Engagement:** Supported activities Changemakers alumni community, such as regular networking webinars.



#### Masterclasses

CHANGE MAKERS

13 Masterclasses featuring "How-to" sessions to equip the changemakers in running their impact projects.







Happening

is

Norld





## PROGRAM IMPACT

## OURTEAM

## **14 provincial facilitators**

14 local trainers (Kampong Cham, Battambang, Siem Reap and Kampot)

## **4** Online roadshow

with xxx participants from BTB, SR, Kampot, Kampong Cham, and others

## **8 provincial cohorts**

- 8 Cohorts in 4 designated provinces (Battambang, Kampot, Kampong Cham, and Siem Reap)
- Participants/learners: 218 (74% are female participants)
- 23 feature speakers in the course
- Project ideas: 41
- NPS Scores: 64

## Action Fund: 6000\$ was given to 20 youth projects

Each of the 20 changemakers alumni projects received a \$300 mini-grant to implement their civic-engagement projects (social or environmental related) in the community they care about in 6 provinces; BTB, SR, Kampot, Kampong Thom, Kampong Cham, and Tboung Khmom.

## **Alumni Community Engagement**

- 9 Online networking webinars were conducted with a total of xxx participation from active alumni - Facebook group and Telegram Chat with Total Engaged Youth: 97

## **Masterclasses**

- 13 short online masterclass was created with xx speakers Total Enrolled Learners: 473 (Avr: 36 learn in each masterclass)
- Clicke here to learn now

#### Vandara Sin Program and Creative Manager

**Pengsan Houn** Youth Engagement Manager

Sokhema Nara Curriculum and Lead Trainer

#### **Tithamatak Chhim** E-Learning & Instructional

Technology Manager

**Bank Vath** Communication Lead

**Songhour Thav** Video Prodution Lead



## 3. ONLINE LEARNING



Our e-school aims to be a one-stop platform for young graduates to find highquality practical and interactive content to be equipped in their impact journey. By partnering with local thought leaders, we are developing a curated platform of resources and case studies in the Khmer language to make learning fun!

## PROGRAM SUMMARY

# sala impact







## 25 provinces Participants from







minutes learned online



### **Cohort Learning Numbers**



- 4 Cohorts
- 48 Participants
- 50% Female participants
- 12 Provinces (Prey Veng , Kampot, Phnom Penh, Kratié, Siem Reap,

Kampong Thom, Kandal, Takeo, Ratanak Kiri, Battambang, Banteay Meanchey, & Sihanoukville) - **37** SMEs in sectors such as Agriculture, Education, E-commerce, Services ,Health Care, Food & Beverages/Restaurant, Technology, Environment, Construction, Tourism & Hospitality, & Trading & Retail.

#### Webinars



7 online webinars357 participants in total

#### **Community Engagement:**



- Members: **1400+** members with **459** active members daily. **72%** of engagement rate, which was tremendously high compared to the global average engagement rate of only **2%**.

- Gender Equality: **46%** female and **54%** male

#### 1 - SALA IMPACT



Sala Impact is a new initiative or you can say, a new mini startup within Impact Hub Phnom Penh which aims to be the first ever online learning platform in Cambodia.

Sala Impact wants to build an online learning community of Cambodian talents, creatives, educators, innovators, entrepreneurs, and learners nationwide - Learning from each other while living their best life in an impactful and sustainable way.

SPRINC







**OUR PARTNERS:** 

USAID DAI

**PROGRAM ACTIVITIES:** 

**Community Engagement:** As part of our support system for our learners, we have a growing and active community Facebook group where learners can share their learning experiences, ask questions, make requests, or even receive the latest opportunities from Impact Hub Phnom Penh to join other programs and activities.



Australian

#### Online Webinars:

• Impact Talk: "10 Businesses You Can Start Now" was held on January 5th, 2021, with 46 participants.

 Impact Talk: "New Product Plan" was held on January 19th, 2021, with 50 participants

• Impact Talk: Visual Branding was held on February 23th, 2021, with 54 participants

• Impact Talk: "Financial Management" was held on April 6th, 2021, with 68 participants

• Launching Event of the "Building Your Business's Online Presence Online Course" was held on July 22nd, 2021, with 74 participants

• Impact Talk | Let's Sell Online was held on September 14th, 2021, with 38 participants

• Impact Talk: "Storytelling" was held on October 16th, 2021, with 27 participants



**Cohort Learning:** To further support our learners, we initiated a new training program within the Building Your Business's Online Presence online course to help our learners learn about digital marketing for businesses and make them practice.

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PHUM IMPACT

Smart

SMEs were selected to participate in the weekly Cohort Learning on topics such as:

- Digital marketing,
- Content creation
- Poster designing on Canva
- Business Suite & Ads Manager management
- Social media insights,

• Google Spreadsheets for managing Data, and finally, a Q&A session about the new Cambodian Law on E-Commerce.

## PROGRAM IMPACT

### OURTEAM

### Course



- Business Resilience
- Building Your Business's Online Presence
- Changemakers

Check out our website >> Link

## Masterclasses



• 13 Masterclasses Check out our website >> Link Kim Kosoma

Digital Impact Director

#### **Chhim Tithamatak**

E-Learning & Instructional Technology Manager









<u>Smita</u>



**UE Khmer Autism** 



<image>

To build a solid supporting ecosystem for our entrepreneurs and bring a more systematic impact in Cambodia, we invest in ecosystem building and advocacy. Through our Train-the-Trainer approach, by sharing our experience with other ecosystems in the world or contributing to writing research papers, we hope to change the narrative around entrepreneurship in Cambodia and build the capacity of our ecosystem.

## **BUSINESS** MENTORING **CERTIFICATION PROGRAM**







75 Teams



1594 **Female Participants** 









**Business Launched** 



13 **Business Ideas** 



participants received the full certification



Ecosystem building and advocacy

1 - MENTORING CURRICULUM



This program aims to strengthen and promote access to mentoring services for youth entrepreneurs and startups through developing a well-structured mentorship framework/guidelines and relevant resources and tools, providing capacity and network support to mentors, and connecting the services to youth users.

BUSINESS MENTORING CERTIFICATION PROGRAM



**OUR PARTNERS:** 





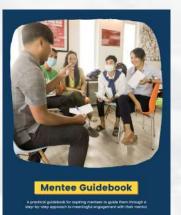
**PROGRAM ACTIVITIES:** 

BUSINESS MENTORING CERTIFICATION PROGRAM

## Write-up of 3 Guidebooks



Mentor Guidebook -How to get started with Lead Trainer Download it here:



Mentee Guidebook -

How to get the best of the

mentoring

Download It here:

HAR PLANET PAR



ESO Guidebooks – How to manage mentor effectively Download it here:





HUB

Phnom Penh

PROTOTYPING THE FUTURE!





## PROGRAM IMPACT

## **50** Participants

**20** participants received the full certification



HUB

Phnom Penh

 **25** Female Participants





received mentoring

**70** NPS Score Melanie Mossard Lead Trainer

OURTEAM

Sivgech Tang Trainer

**Pisethneat Pich** Trainer

Sokuntha Eam Coach

> Visay Seng Trainer

Helene Veal Trainer

**Dara Huot** Trainer

Check out our website >> Link



Ecosystem building and advocacy

#### 2 - PHUM IMPACT CAPACITY BUILDING



Phum Impact is a grassroots initiative to launch locally rooted communities outside the capital city of Phnom Penh, in order to scale the Impact Hub methodology to new parts of Cambodia.

Impact Hub Phnom Penh has been providing seed funding, intensive coaching, resources, and program and community-building methodologies to provide a launchpad for successful community development.

Through Phum Impact, a new generation of leaders and entrepreneurs contribute to the Sustainable Development Goals and innovation in their local cities outside of Phnom Penh. They Inspire, connect and enable youth-led communities to build locally rooted startup ecosystems







PROGRAM ACTIVITIES:



#### Training of Trainers (ToT):

Overall, both Phum Impact teams (Battambang and Siem Reap) joined the TOT and ran through the program, and could deliver the program independently.



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#### Changemakers (Kick Start Program):

Siem Reap and Battambang's Changemaker was particularly successful in facilitation, as the team has solid experience and inspiring storytelling. In addition, they are confident in running programs thanks to the development of the new TOT and the Changemaker online course development.

## PROGRAM IMPACT

#### MEET OUR TEAMS

### OURTEAM

Melanie Mossard Lead Trainer

Nipoan Chheng-Chavigny Support Trainer

> **Sokhema Nara** Support Trainer

> Vandara Sin Support Trainer

**Heang Lyhour** M&E support Trainer

SHOUT OUT TO OUR FORMER TEAM

> Sek Chanbora Seng Socheata Olivia Hough





**108** Graduated Participants



**13** Business Ideas



6

**Business Launched** 



**1489** Female Participants



**31** Local mentors trained



17 (BTB 11 + SR 6) Events and community activities



Special mention to Phum Impact Siem Reap (SR) who after 1 year of operation decided to become independent and run their own initiative.

Meet the Phum Impact Battambang (BTB) team



**TOUS PHEAKDEY** Co-Founder, Head of Program



VONG CHANTREA Program and Events Officer



**PIV THA** 

Co-Founder,

Head of Communication

**TOURS SOBAN** Volunteer, Finance and Administrative



CHOEUN SOPHEAK Communication Assistant



# 5. ENTREPRENEURIAL MINDSET



Not only the entrepreneurs can benefit from having an entrepreneurial mindset. In fact, learning about problems' root causes, prototyping, practicing problem-solving, or working as a team with limited resources, are 21st-century skills that are essential today in our workplace.

We are developing tailored curriculums to train NGOs staff, agriculture cooperatives, WASH young leaders, or anyone who is curious to grow their entrepreneurial mindset thanks to our challengebased approach.







**30** Applicants



10 Teams



11 **Female Participants** 



8 Mentors/People involved





# Prototyping fund - 1st winning Award 25k euros

- 2nd winning award 15k euros
- 3rd winning award 10k euros

#### 2 -NGOS IN DIVERSITY - NOW-US AWARD CAMBODIA!



"Nothing about us Without Us," or NOW-Us! Voice in Cambodia wishes to recognize ongoing inspiring, inclusive initiatives from Cambodia that promote diversity and inclusion and trigger the self-empowerment of rightsholder groups and communities through the NOthing about us Without Us! (NOW-Us!)

3 months pre-incubation program that consists of a Bootcamp, mentoring and pitching night that aims at strengthening the skills in operational management, financial management, design thinking, and advocacy skills related to 5 rightsholder groups.





#### MEET OUR AMBASSADORS

elderly.

Catherine Harry, A founder of "A dose of Cat." She is a representative of Women facing violence, exploitation, or abuse.

Yeang Sethsamprathna, Senior technical specialist at VSO. He is a representative of vulnerable youth and



**PROGRAM ACTIVITIES:** 





Podcast: Link Here:



Pitching





**Music Video Link Here:** 



**Documentary** 



disabilities. Samin Ngach, Lawyer, and activist for

Kuy Cheng, co-founder of Inclusion+. He is a representative of People with

indigenous people. He is a representative of Indigenous people.

Chhoeurng Rachana, co founder of Loveisdisversity and activist for LGBTI+ people. He is a representative of the LGBTI+ community.

## PROGRAM IMPACT

#### MEET OUR TEAMS

## OURTEAM



**30** Applicants



Participants



Teams



Female Participants



## 50,000 EURO Prototyping fund

- 1st winning Award 25k euros

- 2nd winning award 15k euros
- 3rd winning award 10k euros



#### Mentors/People involved





 <u>Neary</u> is an online platform working to combat all the negative social norms and stereotypes for gender equality.
Win the first place with their #IYOUAREBEAUTIFUL Campaign.



- <u>Saori Organization</u> is a non-profit organization that works for a society where people with disabilities have the opportunity to study skills, obtain decent employment, earn a living, and live a dignified life. Win the 2nd place with their capacity building and women with disabilities empowerment project.

 <u>SafespaceBTB</u> is a community project working toward creating a safe and creative space for LGBT youth in Battambang province.
Win the 3rd place with their capacity building and space building project.



ទីក្សត្រីភាព

- In the Pink is an independent digital campaign that seeks to raise awareness of conceivably life-threatening warning signs during and after pregnancy and improve communication between women and their companions.



- <u>Untangle</u> is a digital campaign that aims to raise awareness on mental health and mental health issues in Cambodia and provide E-therapy to Cambodians.

 HearUs is a digital campaign to raise awareness on SOCIESC rights, create safe space, and empower voices of LBTIQWomen and inclusion.



- <u>Cambodia Association</u> of Hansen people of Cambodia is a nonprofit organization working on promoting people with disabilities' rights, improving the quality of life, empowerment, promoting disability Inclusion, strengthening access to justice, and promoting accessibility.

- Organization to promote KUI culture is a community project working on programs such as community mobilization, education and culture, legal section, and livelihood development for the indigenous people in Cambodia.



- <u>Save Vulnerable Cambodian</u> is a non-profit organization working together to eradicate poverty, create sustainable development of the environment, provide social justice, and promote fundamental human rights in a democratic society.

#### **Pichmony Thay** Program Manager

**Pich Pisethneat** Incubation Lead

**Songhour Thav** Communication Lead

Bank Vath Communication Lead

> Vandara Sin Creative Lead

Lyhour Heang Extra Expert Mentor

Tithamatak Chhim Trainers

> Pengsan Huon Trainers

Kosoma Kim Trainers

Sokleang Taing Trainers

# 5. IMPACT STORIES

#### Alumni - what did they become 5 later?

Sovan Srun, is the Co-founder of <u>Edemy</u>, an Edtech company working to equalize access to quality learning for everyone everywhere.

She joined our EPIC program back in 2015 while Edemy was in its infancy. We provided the team with mentoring support and the first \$10K to start their entrepreneurial journey.

5 years later, Edemy has worked on developing eLearning platforms customized for their client's needs and localized for Cambodian learners, such as our <u>Unipreneurship Learning Platform</u> and <u>Sala Impact</u>, and worked on their flagship product: Tesdopi.

<u>Tesdopi</u> is a competency-based learning app to help high school students excel in math and science subjects from Grade 7 to 12. Through the app, students can:



**Diagnose:** self assess their STEM proficiency by topic with 10,000+ competency-based questions.



**Improve:** master individual competency by watching tutorial videos and doing practices



**Explore:** appreciate the beauty of math and science by exploring the WHY of learning.

Since the launch of Tesdopi Premium January in 2021, Tesdopi has grown considerably.

Here is a snapshot:



Over one year, their learners have grown 10x

# 30% AVERAGE

Monthly growth average of paid users

# 1.86 MILLION

lessons and exercices completed

45 MINUTES PER.DAY

Average time spent on the app by their users From a UNDP Accelerator Lab's Experimental Study on the impact of Tesdopi, students who have actively used Tesdopi to complement their learning gain 22% HIGHER SCORES on their monthly tests (Math, Physics, Chemistry) than those who do not.

Aside from the statistics, their students also love to share their journeys with them. Here is one of them:

USAID

USAID DEVELO

#### \*\*\*\*

Now they hope they will be able to reach many more students, teachers, and schools this year.

We can't wait to see the impact of the Edemy team in the next 5 years!

#ProudOfOurAlumni

# 6. THANK YOU TO OUR MENTORS

Since the beginning of Impact Hub Phnom Penh, our team has worked tirelessly with a pool of over 60 mentors. Thanks to their knowledge and hard work, our participants developed their skills in many fields, from financial understanding to sales & marketing and branding. Our team and alumni are forever grateful for their commitments to our work, and we would like to thank them for their time and support throughout the years.

## DAKDAMZ'S MENTORS:



Kann Kunthy (Agriculture Expert)



**Rithy San** (Finance Expert)



Seat Lykheang (Mental health and Leadership Expert)



Nandakumar Krishnaswamy (Entrepreneur, Angel Investor, Community Builder)



PEN Panchanak (Inventory Management, Making business impact to community, Human Resource Management,)



Vannaro MAM (Business analysis, Financial forecasting, Public relations)



Seyha IN (Food Processing, Food Safety Compliance, Quality Management System)



Vandy Moung (Research, Prototyping, Testing, Design)



#### Kheng chanbormei (Agricultural/Food processing, Food Business Operation, Rice wine technology, Food chemical and microbiology, Food Safety Management System, Quality Management System, Food Research and Development)

Rotha Chhoem (Finance, Marketing and

Business Plan)



Bona Sam Agriculture Value Chain, and Business Development Company/Institution: Conscience VC



Nipoan CHHENG-CHAVIGNY (Business Development, Direct Sales, Project Management)



Melanie Mossard (Go to market strategies, Growth strategies, Marketing, Partnership)



DUONG CHHOEURBVISAL (Horticulture/ GAP certification / Network with GAP farmers and organisation)



**Pisethneat Pich** (Incubation Lead)



# KHMER TOURISM FOR THE FUTURE INCUBATOR MENTORS:



Chanbora Sek



**Melanie Mossard** 



**Cassandra Mok** 



Dara Dan

**Anne Gerssen** 



**Elena Anton** 



Khaifiruddin Ahmad Din



Nikolai Schwarz

Natasha

Jayni Gudka



**Valentina Squitieri** 



**Emeline Benault** 

**Heng Chan Panhavuth** 

**Chan Socheat** 

**Claire Perez** 







**Ameer Virani** 







Harold De Martimprey

Sakib Mirza

Trevor Ranges



Sotheary Sao







Vladimir Nodzak

# SMARTSTARTA'S MENTOR:







Hourn Chandevipha

Em Chanrithykol



Piseth Molly Rathnak

**Teng Seavpor** 





**Sovann Pisey** 







**Chhy Sokuntevy** 



**Chuob Vandy** 

**Phoeurn Sophors** SmartStart #



Nhor Sophea

Mirza Sakib

**Dina Chanthan** 



Yin Mazatin



Song Hengjimmy



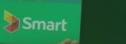








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# 7. THANK YOU TO OUR PARTNERS

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None of our programs would be able to exist without our amazing partners. Their support allows us to support our entrepreneurs throughout the years continuously. Their commitment to supporting our entrepreneurs has brought to light long-lasting relationships between Impact Hub Phnom Penh, our alumni, and our funders. Each partner, from either the private sector, international organizations, or ministries from the Royal Government, has allowed us to diversify our programs and continue our mission to build a more sustainable and innovative Cambodia by empowering and inspiring our youth!







សកលវិទ្យាល័យភូមិន្ទកសិកម្ម Royal University of Agriculture



"We are a community of creators. People come to Impact Hub Phnom Penh to build the future they want to see. What makes our community special is that we help each other succeed. We care deeply about Cambodia and are driven to create a positive impact through our work."

